

Refund, Cancellation, and Complaint Resolution Policy

Refund policy

For questions about your registration or to cancel your registration for an upcoming event, please send your request to christin.biermeier@wegnercpas.com. Full refunds will be given for cancellations made 14 days prior to the event. Refunds for cancellations received less than 14 days prior to the event will be made at the discretion of Wegner CPAs and may include a service charge of \$10. Registrations may be transferred to another individual within the same organization.

Cancellation Policy

If a seminar/event is cancelled by Wegner CPAs and not rescheduled to a different date, a full refund will automatically be made to the registrant. If the event is rescheduled, registrants can either transfer their registration to the new date or receive a full refund. All registrants will receive notice of the cancellation via e-mail to the address supplied at the time of registration.

Complaint Resolution Policy

Wegner CPAs welcomes feedback from all participants. We strive to resolve any grievances as it relates to our program offerings in a professional, fair, and timely manner. Grievances regarding a particular course should be directed to christin.biermeier@wegnercpas.com. All grievances are kept confidential. If the grievance remains unsolved, it will be directed to the Managing Partner to resolve.

Wegner CPAs is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.NASBARegistry.org.